



Claims Reporting  
Effective: 5/1/20 – 4/30/21

**Auto & General Liability Policy#: CTC 8150000-12**  
**Workers' Compensation Policy #: CTW 8150000-12**

All Claims Reporting During Normal Business Hours  
**(800) 929-0870**

All Claims Reporting **AFTER HOURS** and **WEEKENDS**, Catastrophic or  
Emergency Situations

**(800) 929-0870, 24 Hours a Day**

(You may request an adjuster be dispatched to the scene from the afterhours claim service.)

Email: [newclaims@natl.com](mailto:newclaims@natl.com) / Online: [www.natl.com](http://www.natl.com)  
(Send any loss information available and First Report of Injury)

General Questions and Fax number for claimants, injured employees, etc.

**Call: (800)929-1500 or FAX: (330) 659-8909**

All Claims Mailing Address: P.O. Box 549, Richfield, OH 44286-9000

Physical Address: 3250 Interstate R. Richfield, OH 44286-9000

**1<sup>st</sup> Responders to Environmental/Pollution Spills/Losses**

**1<sup>st</sup> Contact**

Cura Emergency Services  
6205 Chapel Hill Blvd., #100  
Plano, TX 75093  
Normal Hours: 972-378-7333  
After Hours: 800-579-2872

**2<sup>nd</sup> Contact Only if approved by a VP**

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